

Michelle Veneziano, D.O.

SERVICE AGREEMENT

It is important that you read this information before your visit!

Welcome to this medical practice. Osteopathic medicine as I practice it is a gentle form of treatment that helps people gradually heal. Healing is very interactive and to a large degree what you receive is proportional to what you invest, as in all of life! I aim to contribute many high-yield and enjoyable elements to your process. Please feel free to ask questions and make requests!

Despite the gentle nature of the work, you may be sore or tired for the first 24 hours on the day following your session. After treatment, naps, hot soaks, drinking extra water and taking walks in nature can be very helpful. Children may nap or nurse more than usual. You will probably reap the most benefit if you listen carefully and generously to what your body wants in the days following our work together. And, generally we suggest you refrain from vigorous work or exercise for a day or so following your visit.

I try to answer calls and e-mails promptly. There is no charge for inquiries related to your visit, and no charge if I have asked you to contact me. Other phone and e-mail consultations are billed at my hourly rate. If you need to reach me for an urgent matter please call the office at (415) 259-9026. I do my best to be available, but this is not always possible. If your call is not returned promptly, please seek care elsewhere, and in the event of a true emergency call 911 or proceed to your nearest emergency room.

Please initial to indicate that you understand and agree to the following:

_____ For the safety of my co-workers and patients I ask that on the day of your visit you avoid wearing scented products and that you please wash hair and clothes prior to your arrival if you have been wearing scented products.

_____ Fees are due at time of service. We accept cash, checks, Amex & Visa/Mastercard. We do not accept insurance and you will receive a receipt in the form of an insurance "Super bill" that you can submit to your insurance company for reimbursement. Medicare will NOT accept our invoices as we are not Dr.Veneziano is not a Medicare provider.

_____ We require at least two business days (Mon-Sat.) to reschedule or cancel your appointment. You will receive an appointment reminder by email 3 days before your visit. **Late cancellations and no-shows are billed in full.**

_____ We respond to medication refill requests within 48 hours. Please plan ahead. For refills have your pharmacy fax the request to my office at 415. 457.4837.

_____ Phone and e-mail consultations are available and are billed at \$400/hr, \$75 minimum.

_____ I have received and understand the adjoining fee schedule for services.

_____ Dr.Veneziano does not act as a primary care provider.

Name: _____

Signed: _____ Dated: _____

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PLEASE NOTE

Our offices are scent free environments.

Please wear loose-fitting, comfortable clothing. Jeans can work well if they are stretchy and not too tight.

We require 48 hrs to cancel appointments (includes Saturday - please cancel Monday appointments by Friday).

Fees are due in full at time of service and **missed appointments are billed in full.**

We do not accept insurance. You can submit our receipt for reimbursement though NOT TO MEDICARE.

Dr.Veneziano does not serve as a primary care physician and does not perform routine health screening.

We require 48hrs to refill prescriptions, please have your pharmacy fax the request to 415.457.4837

FEE SCHEDULE

Initial adult visit: \$500 (75 minutes)

60-minute adult follow-up visit: \$400

45-minute adult follow-up: \$300

Initial visit child under 14: \$300 (45 minutes)

30-minute child follow-up: \$200 (infants & children standard visit)

Medico-legal case letters: \$400/hr (these letters typically require 2-4 hours and 1-month lead time)

Phone/E-mail Consultation: \$400/hr (\$75 minimum)

Local House-Calls \$400/hr travel (in addition to visit fee)